

BRUNO GOLD LIMITED WARRANTY FOR STAIRLIFT 5 Years Major Components — 2 Year Parts

Bruno Independent Living Aids, Inc.© (Bruno) is so confident in our USA designed and built units that we provide every original buyer with the following "Industry Leading" warranty for your peace of mind.

The quality of parts we use and the care our employees take allow Bruno to provide the original buyer of its Bruno Stairlift with a **2-year warranty** that all parts are free of defects in material and workmanship.

Because of the reliability found in Bruno's Stairlift product Bruno is able to provide the original buyer with an extended **5-year warranty** of the Major Components of the product, to include the motor/ gearbox drive train and rail system. Bruno's warranty periods begin with **the date of the installation** of the Bruno Stairlift.

Bruno Authorized Dealers are trained to evaluate your unique situation and then install the best Bruno product to meet your needs. The trained installation and service technicians employed by Bruno Authorized Dealers have the appropriate equipment and resources needed to correctly install and maintain your new stairlift and are the first contact for any warranty or service needs.

SPECIFICS OF THE WARRANTY COVERAGE:

- ◇ All Parts are free of defects in material and workmanship for a period of two years after the date of installation.
- ◇ All MAJOR COMPONENTS are free of defects in material and workmanship for a period of five years after the date of installation.
- ◇ All labor to address any product defect by a Bruno Authorized Dealer is covered for the first 30 days after installation.

WHAT IS NOT WARRANTY COVERAGE:

- ◇ Damage to units caused by misuse, abuse, accidents, neglect or modifications NOT made by a Bruno Authorized Dealer.
- ◇ Consumable items such as remote batteries.
- ◇ All labor by a Bruno Authorized Dealer after the first 30 days since installation.
- ◇ Reasonable wear and tear.

ADDITIONAL NOTES:

All Service and Warranty issues are handled through the Bruno Authorized Dealer that installed the unit.

- ◇ In no event shall Bruno be responsible for indirect, incidental or consequential damages, whether such damages arise based on claims based on contract, warranty, tort (including negligence, strict liability or product liability).
- ◇ Bruno reserves the right to replace, repair or, if not commercially practical and/or feasible, to elect to refund the purchase price at its sole discretion.
- ◇ This warranty gives the original buyer specific legal rights, and you may also have other rights which vary from state to state. Bruno specifically does not authorize any person to extend the time or scope of this warranty.

For more detailed information regarding this limited warranty, please contact Bruno by writing:

Bruno Independent Living Aids, Inc.
Attn: Service Department
1780 Executive Drive
Oconomowoc, WI 53066 USA
or call: 1-800-882-8183 toll free

BRUNO GOLD LIMITED WARRANTY FOR STAIRLIFT Limited Lifetime Major Components — 2 Year Parts

Bruno Independent Living Aids, Inc. (Bruno) is confident in its USA-designed and built stairlift units and is pleased to provide the Original Purchaser of a Bruno Stairlift with the following "Industry Leading" warranty.

The quality of parts used, along with the care of Bruno's employees in constructing Bruno's products, allows Bruno to provide the following warranty coverage to the Original Purchaser of the Bruno Stairlift:

- ◇ All Parts, other than Major Components, are/will be free of defects in material and workmanship for a period of two (2) years after the date of installation by a Bruno Authorized Dealer.
- ◇ All Major Components, which includes the motor, gearbox drivetrain and rail system of the Bruno Stairlift, are/will be free of defects in material and workmanship for the lifetime of the Bruno Stairlift and as long as the Original Purchaser owns the Stairlift.
- ◇ All labor, to be provided by a Bruno Authorized Dealer, to address any defect of the Bruno Stairlift is covered for the first thirty (30) days after installation thereof by a Bruno Authorized Dealer.
- ◇ All Bruno warranties begin on the date of installation of the Bruno Stairlift by a Bruno Authorized Dealer but that date should be no later than 14 months after it was shipped from the factory.

Bruno Authorized Dealers are trained to evaluate your unique situation and then install the best Bruno Stairlift to meet your needs. The trained installation and service technicians employed by a Bruno Authorized Dealer have the appropriate equipment and resources needed to correctly install and maintain the Bruno Stairlift and should be the first contact for any warranty or service needs.

WHAT IS NOT WARRANTY COVERAGE:

- ◇ Damage to units caused by misuse, abuse, accidents, neglect or modifications NOT made by a Bruno Authorized Dealer.
- ◇ Consumable items such as remote batteries
- ◇ All labor by a Bruno Authorized Dealer after the first thirty (30) days since installation.
- ◇ Reasonable wear and tear.

ADDITIONAL NOTES:

- ◇ All Service and Warranty must be brought to the attention of a Bruno Authorized Dealer. To ensure warranty coverage all maintenance and repair work on the Bruno Stairlift, other than maintenance provided by the Original Purchaser as called for in the Owner's Manual, must be performed by a Bruno Authorized Dealer.
- ◇ In no event shall Bruno be responsible for indirect, incidental or consequential damages, whether such damages arise based on claims based on contract, warranty, tort (including negligence, strict liability or product liability).
- ◇ Bruno, at its sole discretion, reserves the right to replace, repair, or, if not commercially practical and/or feasible, to elect to refund the Original Purchaser the purchase price of the Bruno Stairlift.
- ◇ This warranty gives the Original Purchaser specific legal rights for which the Original Purchaser may also have other rights that vary from state to state. Bruno specifically does not authorize any person to extend the time or scope of this warranty.

For further information regarding this limited warranty, please contact Bruno using the contact information shown below:

In North America

Bruno Independent Living Aids, Inc.®
Attn: Service Department
1780 Executive Drive
Oconomowoc, Wisconsin 53066
United States
Tel. 1-800-882-8183 toll free

In the UK and Europe

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Unit 5, Millennium Court,
Clayhill Industrial Park
Neston, Wirral CH64 3UZ
United Kingdom
Tel. 0151 559 0732